TEST RESULT FORM FOR MPPT SOLAR CHARGE CONTROLLERS



Please fill in this form and submit together with the RGA.

Refer to the *Error Diagnostic Process - MPPT* for guidance on filling out this form.

INFORMATION				
Date:				
Model:				
Part number:				
Serial number:				
Date of installation (if known):				
Date of failure (if known):				
Length of operation (if known):				
Country of installation:				
Is the system on VRM?	Yes		☐ No	
VRM URL (If available):				
Type of system:	☐ Boat	☐ Vehicle	Land	Unknown
System has DC only or has both AC and DC (if known):	☐ DC		DC+AC	
Battery brand, type, voltage and capacity (if known):				
Solar panel brand, voltage, power and configuration (if known):				
A. VISUAL CHECK				
Does the unit have water damage?	☐ Yes	∐ No		
Is the unit very dirty, is there soot, dust or oil present?	☐ Yes	∐ No		
Does the unit have mechanical damage to its housing?	Yes	□ No		
Is there sand coming out of the unit (15A models only)?	Yes	□ No	☐ Not applicab	ole
Does the unit have mechanical damage to its connectors?	☐ Yes	∐ No		
Does the unit have loose MC4 connectors (MC4 models only)?	☐ Yes	∐ No	☐ Not applicab	ole
Does the unit have burned connectors?	Yes	□ No		
Does the unit have other burn marks, or does it smell burned?	Yes	□ No		
B. REPLACEABLE FUSE CHECK				
Does the unit have an external fuse (10A, 15A and 20A only)?	Yes		No. Go to C	
Is the external fuse broken?	Yes		No. Go to C	
Have you replaced the fuse?	Yes		□ No	
C. BATTERY - REVERSE POLARITY TEST				
Battery reverse polarity test meter reading:	Reading:		Pass	☐ Fail
D. PV - INPUT TEST				
PV input test meter reading:	Reading:		Pass	☐ Fail
E. BATTERY TO PV - REVERSE FET TEST				
Battery to PV reverse FET test meter reading:	Reading:		Pass	☐ Fail
F. PV TO BA TTERY - HIGH SIDE FET TEST				
PV to battery high side FET test reading:	Reading:		Pass	☐ Fail

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G. SHORT CIRCUIT TEST PV AND BATTERY			
Internal PV short circuit test:	Pass	☐ Fail	
Internal battery short circuit test:	Pass	☐ Fail	
H. VICTRONCONNECT TEST			
Can a connection with Victron Connect be made?	Yes	☐ No. Go to I	
Bluetooth interface firmware version before and after update:	Before:	After:	
Solar charger firmware version before and after update:	Before:	After:	
$\label{prop:continuous} Firmware \ updated \ in \ the \ field? \ If \ so, \ previous \ firmware \ number:$	Yes:	□ No: N/A	
What where the last 4 errors?	1. 2.	3. 4.	
Have the history file and settings files been saved?	Yes	□ No	
Does the unit have an unresolvable error? If yes, what:	Yes:	□ No	
I. CHARGE VOLTAGE TEST			
Does the voltage correspond with expectation?	Yes. Go to J	□ No	
Has the remote connector been checked and fixed?	Yes	□ No	
Is the charger enabled in VictronConnect?	Yes	☐ No	
J. CHARGE CURRENT AND PV VOLTAGE TEST			
Is the unit capable of delivering expected charge current?	Yes	□ No	
Does PV voltage correspond with VictronConnect PV voltage?	Yes	☐ No	
K. ACCESSORIES AND SPECIAL FEATURES			
Is the remote on/off connector functional?	☐ Yes ☐ No	☐ Not applicable	
Is the pluggable display and the port functional?	Yes	Not applicable	
Is the load output functional?	Yes	Not applicable	
Is the alarm relay functional?	☐ Yes ☐ No	☐ Not applicable	
Is the VE.Direct port data communication functional?	☐ Yes ☐ No	☐ Not applicable	
Is the VE.Direct TX port functional?	☐ Yes ☐ No		
Is the VE.Direct RX port functional?	Yes		
Is the VE.Can port functional?	Yes	Not applicable	
Is Bluetooth functional?	☐ Yes ☐ No	☐ Not applicable	
REMARKS			
Remarks and/or additional observations:			
RGA			
For your administration purposes fill this in after lodging RGA.			
RGA Lodgement date:			
Master Instruments RGA number:			
Your reference number:			